

The Management's primary concern is the rendering of Quality Services.

All **OWLEYES P.C** activities shall meet each individual customer's requirements, and satisfy their expectations and needs.

The Management is committed to the organization and maintenance of the Management System in such a way so that all company activities, materials, methods and personnel that can affect or influence the quality of services are under constant vigilance and positive control.

Special attention is given to all aspects affecting the Health & Safety of both Customers and Employees as well as to the constant development of the Quality Management System.

The Company's Management System is based on the Quality Management principles, structure and content of the International Standard **ISO 9001:2015**.

The **OWLEYES** Policy Statement is a firm commitment of the Managing Director and it applies to all departments, personnel and activities.

The implementation of this Policy as well as the operation of the Quality System is under the full Authority and Responsibility of the Company's Quality Department Manager.

**OWLEYES Quality Policy** shall be communicated to all personnel and regularly reviewed for continuous suitability.

## **OWLEYES Strategic Policy**

"The Company depends upon the continuous improvement of its human capital as a key ingredient in this goal. We also strive to meet our customers' needs and expectations. This policy includes Company's commitment to be a responsible business community citizen and upholding the interests of our stakeholders."

Piraeus, 07.02.2019

Amanaging Directo